



Background

For over a century, Girl Scouts has been instilling generations of girls with the skills and knowledge to become young women of courage, confidence and character, to speak out and be leaders. Today, Girl Scouts of Greater New York (GSGNY) is delivering its message of empowerment and engaging more than 31,000 girls of every race, background and religion.

GSGNY's vision is a New York City in which every girl feels empowered to lead in her community, the workplace, and the world. GSGNY has become a hub for innovation within the broader Girl Scouts movement, presenting new ways to engage and inspire the next generation of young leaders. Recent program developments include:

- The expansion of its acclaimed Troop 6000™ to all five boroughs of NYC – the program, which was created for girls living in the New York City shelter system – now serves 650.
- The launch of new STEM programs such as Girl Scout Robotics, Urban Day Camp, and Breaking the Code, to help young women acquire the skills and confidence needed for the modern workplace.
- The increasingly prominent role of our city's Girl Scouts in the public realm – from advocating to local officials for menstrual equity measures, to fundraising for the first-ever monument to women in Central Park.

Girl Scouts of Greater New York's Troop 6000™ Program is growing. To support this growth, the organization seeks a Troop 6000 Social Worker (LCSW) to increase participation, awareness and support for the program.

Position Description:

Troop 6000 is a Girl Scout troop and program of the Girl Scouts of Greater New York that serves girls and their mothers living in the NYC shelter system. Meetings are held on a weekly basis, inside shelters across the city, and are led by trained troop leaders – women also living in the shelter system, in partnership with community volunteers – women living in the neighboring community.

The Troop 6000 Social Worker is responsible for ensuring girls and volunteer troop leaders receive support that encourages them to continue participating in Troop 6000. This person is responsible for the retention of girls and volunteer troop leaders, and pursues this goal by providing emotional support, case management, and crisis intervention services when necessary, along with excellent customer service and programmatic guidance. The Licensed Clinical Social Worker will be an essential part of the five-person team working to implement, refine, and grow Troop 6000 to assess the needs of girls and families living in shelters across the five boroughs.

Essential Function:

Girl Support:

- Perform effective crisis response and management services for girls and their families, and troop leaders who need direction or advice on their interactions with the girls.
- Serve as an advocate for girls living in the NYC shelter system by educating girls and parents about available services and connecting them to mental health services, social service agencies, and community resources.
- Helping to transition girls to local troops once they move out of shelter.
- Develop creative and effective solutions to challenging problems and issues facing homeless girls in conjunction with the Troop 6000 team.

Troop Leader Support:

- Encourage, coach, train, and continuously mentor volunteers.
- Identify the need for and provide problem solving and conflict resolution in a timely manner. Respond to troop leaders' questions professionally and within 24 hours.
- Organize and execute quarterly troop leader check-in meetings and trainings.

Program Support:

- Manage relationship/act as coordinating liaison between troop leaders, shelter staff and Girl Scouts of Greater New York Troop 6000 team.
- Work collaboratively with the Troop 6000 Recruiter as part of a cross-functional team providing customer service and support to retain membership.
- Cultivate relationships with appropriate community leaders, organizations, and businesses to support retention efforts.
- Prepare and deliver clear and concise oral and written reports, policies, procedures, and other written materials.

Qualifications: Knowledge, Skills and Abilities

- SIFI (seminar in field instruction) certified.
- LCSW with a focus on trauma-informed case management.
- 3-5 years related experience.
- Working knowledge of social, economic, and political issues relevant to low income communities, trends in the field of homelessness, and girls' and women's empowerment.
- Knowledge of DHS/DSS, ACS, and DOE policies, protocols and resources a plus.
- Experience with community outreach and advocacy preferred.
- Bilingual English & Spanish preferred.
- Excellent interpersonal skills; have a strong sensitivity to cultural differences present among staff, girls and volunteers within our organization through an anti-racist lens.

- Prior experience and current interest in organizing and executing group trainings a plus.
- Ability to work flexible hours including some evenings and weekends, and maintain 24/7 accessibility for the purpose of crisis management.
- Proficiency in Microsoft Windows, Word, Excel, and Outlook.

Work environment:

- This is a field & office-based position involving time in the community, inclusive of the NYC shelter system, following COVID-19 Health & Safety guidelines.
- Moderate to high stress levels.
- Regular contact with girls, shelter staff, parents, volunteers and community members.

TO APPLY: Please send your resume and cover letter to hr@girlscoutsnyc.org. Please include **“Troop 6000™ Social Worker”** in the subject line of your email.

Resumes submitted without a cover letter will not be considered. No phone calls, please.

The Girl Scouts of Greater New York are an equal opportunity and affirmative action employer.

This job description should not be interpreted as all-inclusive. It is intended to identify the essential functions and requirements of this job. Incumbents may be requested to perform job-related responsibilities and tasks other than those stated in this description. Any essential function or requirement of this job will be evaluated as necessary should an incumbent or applicant be unable to perform the function or requirement due to a disability as defined by the Americans with Disabilities Act (ADA). Reasonable accommodation(s) for the specific disability will be made for the incumbent or applicant when possible.